

Families First Partnership

Thematic Pillars of Change



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Inclusive Places
and Spaces

Inclusive People
and Practice

Data, Digital &
Systems

Children and
Family Voice

Leadership,
Governance and
Commissioning

Places and Spaces

- **Thematic:** Family Hubs and Community Spaces
- **Purpose:** Create accessible co-located hubs that provide the right support to meet their needs
- **What will they need to accomplish:**
 - Develop and expand the role of Family Hubs as central points for multi-agency colocation.
 - Ensure that they are inclusive, welcoming and strength based,
 - Ensure they are in the right places and there when people need them most.
 - Ensure that the teams who work from these places are the right ones to meet the local needs.
- **Next Steps**
 - Select the named Best Start in Life Family Hub site (March 2026) - **Interim site proposed and plans being developed for delivery**
 - Conduct a parenting review (February 2026) **Completed**
 - Prepare a BSiL plan aligned to outcomes (March 2026) **Completed**
 - Enable the community, helping to build their capacity around key priorities **(March 2027.)**
 - Mapping of the LA Estate – May 2026 – **in progress**
 - Staff usage of buildings – May 2026 – **staff survey in progress**
- **Initiated Workstream**

Corporate Lead for Workstream; Victoria Woodford, Asset Manager, Property & Development

Children's Services Lead – Rosie Boardman – Best Start in Life & Family Hubs Lead

Data, Digital & Systems

- **Thematic:** Integrated Systems and Data
- **Purpose:** Enable seamless systems that support the system to share information, make decisions and measure outcomes.
- **What will they need to accomplish?**
 - Build secure and interoperable data systems across agencies
 - Automate where possible
 - Reduce duplication
 - Use data to monitor outcomes
 - Adapt rapidly
- **Next Steps:**
 - Needs and Harms Assessment (March 2026) **Completed**
 - Agreeing Outcomes Framework (April 2026)
 - Mapping of our data **(May 2026)**
 - Mapping of our systems (May 2026) – **Family help in progress**
 - Developing a PMF for all teams **(June 2026)**
 - Co-production with service users about adapting the way the systems support the delivery of work **(June 2026.)**
 - Options Appraisal for LCS / EHM – **(June 2026) in progress**
- **Initial Workstream Meetings Held; awaiting outcome of Digital Prioritisation**
- **Presentation to Corporate Digital Board – completed.**

Corporate Lead for Workstream; David Baker, Head of Service, Automation & Technology

Data, Digital & Systems Workstream; Role & Scope

The Digital workstream acts as the enabling backbone of the Children's Transformation programme, ensuring that new models of practice are supported by deliverable, sustainable and assured digital solutions.

The digital workstream is responsible for;

1. Enabling transformation-led digital change

- Translating the outputs of the Task & Finish Groups into digital, data and system requirements that support new pathways, roles and ways of working.

2. Delivering core digital platforms that underpin transformation;

- Leading on the development and integration of key digital platforms that cut across all transformation strands;
 - **A digital front door for Children, Young People and families** to access information, guidance and support
 - **The Single View of the Child** to bring together information from across services and partners to support better decision making, assurance and outcomes.

3. Managing existing and emerging digital dependencies

- Leading on digital requirements that are not designed through the task and finish groups but are critical to service continuity and transformation delivery;
 - **Core System lifecycle and contract management**; e.g. Synergy
 - **Digital Practice Tools** already embedded with frontline delivery; e.g. Magic Notes

4. Prioritisation and Investment Planning;

- Bringing together transformation-driven and system-driven digital requirements into a single, managed digital plan for Children and Young Peoples Services, enabling coherent prioritisation, investment planning and proactive risk management.

5. Dependency management with service delivery to ensure digital solutions are aligned to redesigned practice and ways of working

Data, Digital and System Workstream Priorities

Digital delivery needs to be shaped around both transformation need and system sustainability, with activity prioritised to manage risk and enable delivery

Immediate Priorities

- System continuing and contract risk – Synergy Contract end – October 2027
- Stabilising and supporting tools already embedded in practice – Magic Notes Contract End Oct 2026
- Enabling critical early transformation pathways, workflows and data reporting requirements for Families First Partnership – LCS & EHM – live September 2026
- ICT readiness in Building – Family Hub pilot site September 2026, MDT's Sept 2026 and MACPT Nov 2026

Medium Term Priorities

- Digital Front Door for Children, Young People and Families
- Single View of the Child
- Workflow and Data Reporting Changes to the wider transformation programme
- ICT readiness in buildings – Family Hubs roll out

Long-term enablers

- Integrated data and outcomes reporting
- Platform rationalisation and sustainability

People and Practice

- **Thematic:** Culture and Workforce Development
- **Purpose:** Create a skilled, valued and trauma aware workforce that works collaboratively.
- **What will they need to achieve?**
 - Multi-Agency Training
 - Multi Agency Development Strategy
 - Promotion of reflective practice and strengths-based approaches.
 - Flexible working arrangements that support agile delivery.
 - Recognition of successes.
 - Co-location plan.
- **Next Steps**
 - Publish the threshold document (June 2026) – in draft (timeline extended)
 - Conduct a skills audit (March 2026) completed. Results being analysed
 - Design a ‘to be structure’ based on local need (May 2026) – in progress
 - Undertake a range of communications to support the change (April 2026) – in progress
 - Workforce Development Plan
 - Skills Mapping – Partners
- **Initial Workstream Meeting held**

Corporate Lead for Workstream; Jennie Lowe, Service Manager, Quality, Performance & Assurance

Children and Family Voice

- **Purpose:** The voice and experience of children and families especially those who are most likely to experience disadvantage influence and shape the way we work together. These relationships are built on trust.
- **What we need to achieve?**
 - A system shaped by the views and experiences of children.
 - Effective two way dialogue so that traditional mechanisms that are ineffective are challenged.
 - Mutual respect
 - Understanding of the reforms
- **Next Steps:**
 - Map the stakeholders (March 2026) – captured within comms plan
 - Develop a communications and engagement plan (March 2026) in draft alignment with SSCP – draft and ongoing development in progress
 - Agree measures for successful engagement (April 2026)
 - Engage, engage, engage!
 - Evaluate the IMPACT of the IMPACT Board (March 2027)
- **Workstream Meeting; IMPACT Board**

Service Lead for Workstream; Natasha Moody, until partnership rep can be established.

Commissioning

- **Purpose:** Ensure a Joint Commissioning approach that meets our statutory requirements.
- **What we need to achieve?**
 - A well defined understanding of need across the partnership,
 - A plan for how we will address these needs together,
 - Deliver/Influence the partnership plans and
 - Measure the impact of these plans.
- **Next Steps**
 - Sufficiency Strategy (March 2026) – in draft
 - Joint Commissioning Strategy (May 2026) – in progress
 - Defining Clear Commissioning Priorities (May 2026) – in progress
 - Defining an outcome framework for the partnership (March 2026)

Corporate Lead for Workstream; Louise Forbes, Service Manager Commissioning